



BUTUAN CITY WATER DISTRICT

Gov. Jose A. Rosales Avenue, Butuan City
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August 4, 2020

ATTY. JEREMIAH B. BELGICA, REB, EnP
Director General
Anti-Red Tape Authority
Ground Floor HPGV Building (Formerly Accelerando),
395 Senator Gil J. Puyat Avenue,
1200 Makati City, Philippines

Sir:

In compliance with the ARTA Memorandum Circular No. 2020-03-A dated June 11, 2020, we are pleased to submit the updated **Citizen's Charter of the Butuan City Water District (2nd edition, year 2020)** as mandated under Section 3 (a), Rule IV of the Implementing Rules and Regulations (IRR) of RA No. 11032.

Attached are the electronic copies of the following:

- BCWD Citizen's Charter (2nd edition, 2020),
- ARTA Compliance Report (per AO 23, s. 2020), and
- Certificate of Compliance.

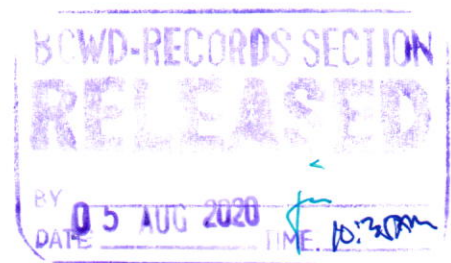
May you find the attachments in order.

Very truly yours,


ANSELMO L. SANG TIAN, C.E.
General Manager

cc: Mr. Jeci A. Lapus
Acting Administrator
Local Water Utilities Administration

Office of the President
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"Replicating Nature's Way"